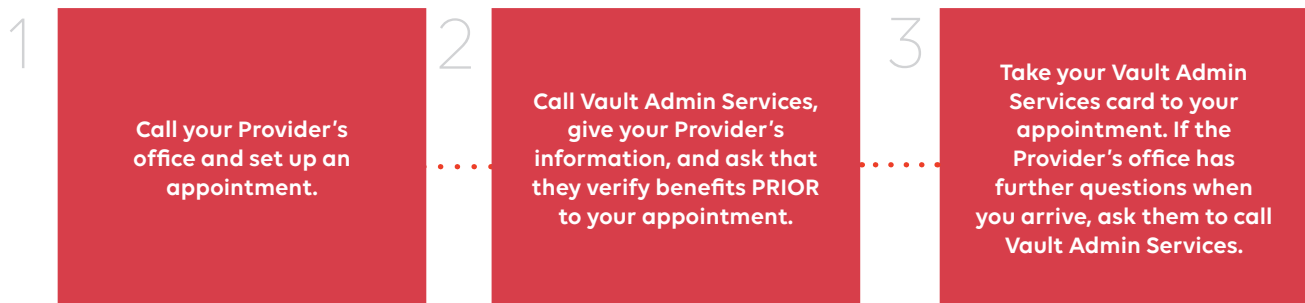


Care Navigation

Find a Provider that's Right for You!

AMPS Care Navigators can help you find Providers in your local market that support this Program. These Providers are ranked based on AMPS historical data that includes evaluation on cost, quality, location, and prior utilization.

When you need medical care and assistance in finding a Provider, contact AMPS and ask to speak with an AMPS Care Navigator. Keep in mind, using an AMPS Care Navigator to locate a Provider is completely optional. Whether you utilize an AMPS Care Navigator or not, following the process below can help you choose the best provider at a fair price.



DISCLAIMER: The information provided by AMPS Care Navigation should only be used as a guide when choosing care and is only intended for informational purposes only. AMPS Care Navigation does not practice medicine and cannot make any judgment or recommendation for treatment or diagnosis. No responsibility is assumed by AMPS, nor anyone connected with AMPS, for the use of this information. AMPS does not provide guaranties of any kind including accuracy of data, Plan coverage and treatment. All decisions of where a Member should seek treatment is solely up to the Member.

COMMON QUESTIONS



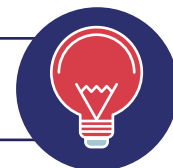
Didn't have a chance to contact Vault Admin Services prior to your visit?

Not a problem. When you arrive at your appointment, give the office staff your ID card and continue with your needed care. Call Vault Admin Services for any questions regarding your responsibility and benefits.

What if the Provider has questions about your insurance?

Ask the Provider to call Vault Admin Services to verify coverage and benefits. If the Provider refuses, call Vault Admin Services and ask them to reach out to the Provider. Vault Admin Services will notify you if they were able to resolve the issue. If not, they may give you alternate options.

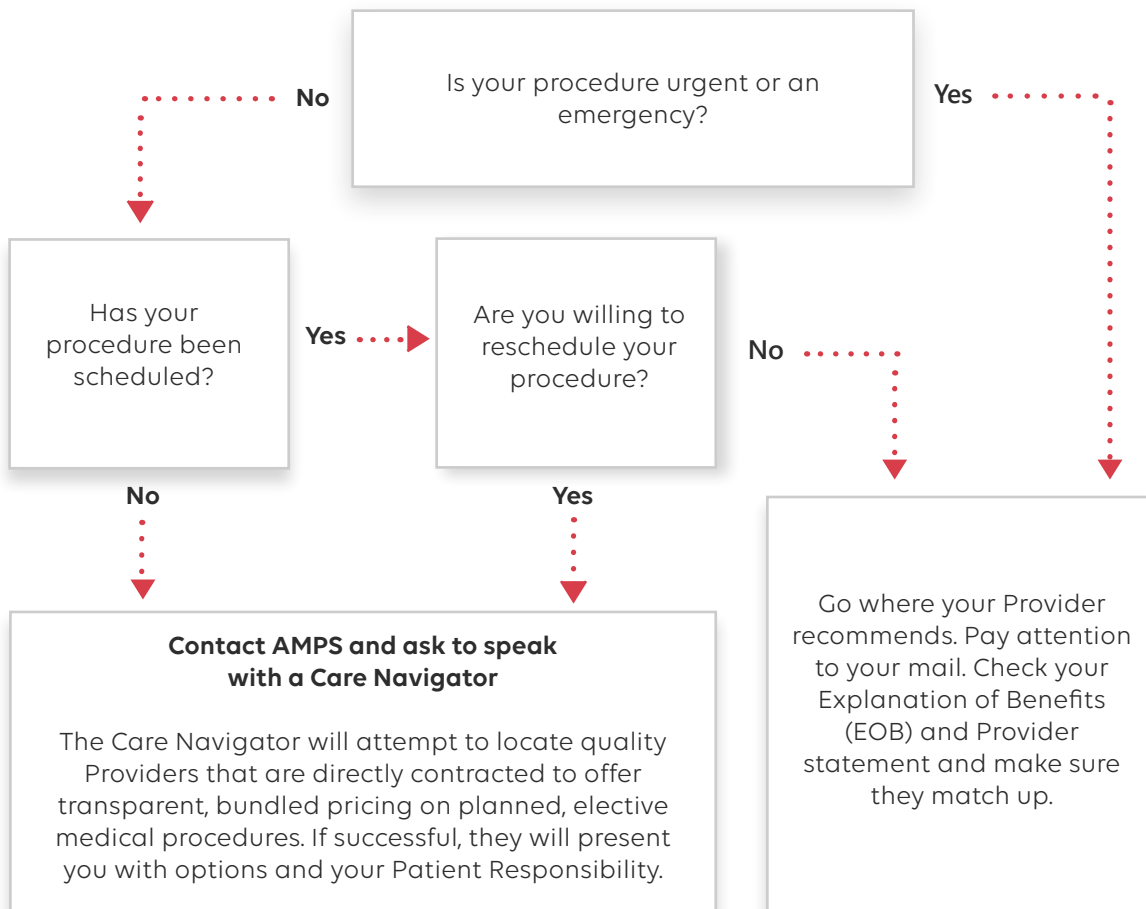
Remember: Vault Admin Services' number is on your ID card



Care Navigation | Schedule

AMPS Care Navigators can also assist you in scheduling an appointment with contracted Providers for high-cost diagnostic imaging and non-emergent, elective surgical procedures.

Knee replacement, colonoscopies, and hernia repairs are just some examples of elective procedures they can assist you with. Follow this chart to see if you qualify for the Care Navigation scheduling service.



**SEE REAL SAVINGS WHEN YOU
SCHEDULE WITH A CARE NAVIGATOR.
ASK AMPS FOR DETAILS.**

50% SAVED ON MRI



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